R E S O L U T I O N
NO 20-149

RESOLUTION ABOLISHING ONE DIVISION SECRETARY POSITION AND CREATING A NEW POSITION OF CUSTOMER SERVICE SPECIALIST WITHIN THE PUBLIC WORKS DEPARTMENT

WHEREAS, Public Works routinely responds to requests for information by citizens, and wishes to provide enhanced personal communication, online resources and mapping tools for the public; and

WHEREAS, The new Public Works Information/Call Center will create and maintain information resources and visual maps pertaining to snow removal, road construction, and other traffic disruptions, and make the information readily available and easily accessed; and

WHEREAS, the duties of the Division Secretary will be transferred to the Customer Service Specialist position.

NOW, THEREFORE, BE IT RESOLVED
BY THE CITY COUNCIL
OF THE
CITY OF COUNCIL BLUFFS, IOWA

That 1 FTE position of Division Secretary is hereby abolished.

AND BE IT FURTHER RESOLVED

That 1 FTE position of Customer Service Specialist is created within the Public Works Department.

ADOPTED
AND
APPROVED June 8, 2020

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Matthew J. Walsh, Mayor

ATTEST: _____
Jodi Quakenbush, City Clerk